

The DoIT Digest

Volume 4 Number 9 March 1, 2019

This Week:

- DoIT's Hybrid Cloud Strategy A Project Series
- Alex Jones Recognized with Service Achievement Award
- DoIT's Collaboration Suite Continues to Realize Cost Savings



DoIT's Hybrid Cloud Strategy – A Project Series

The DoIT hybrid cloud infrastructure is a comprehensive cloud management platform that facilitates application delivery, monitoring, and management across our infrastructure and public clouds we use to deliver and support business solutions for our agencies. The VMware vRealize Suite is a set of intelligent components that can be used for infrastructure cost capture and

efficiency based on consumption and future needs. If you are interested in the progress we are making in deploying hybrid cloud solutions, look for the March 15th edition of the *DoIT Digest*.

Alex Jones Recognized with Service Achievement Award

Rounding out 2018 with the *OneDoIT* Service Achievement Award is <u>Alex Jones</u>, Telecommunications Consultation and Procurement Team Manager. Alex has played a central leadership role in the successful roll-out of our VoIP and video migration project. When faced with the state's budget crisis, Alex devised a



Service Achievement Award

creative plan to use operational savings for vendor payment and built a strong training and support team to encourage early adoption of the new tools. Alex has an overall positive "can do" attitude and finds solutions to challenges and barriers to progress and success. He brings a confident approach to his daily responsibilities of managing contact center and phone system installations, large and small office moves, and ongoing RFP development. Kudos to you, Alex!

DoIT's Collaboration Suite Continues to Realize Cost Savings

A collection of modern workplace communications tools, DoIT's Cisco Collaboration Suite offers options for increased productivity at a lower cost. DoIT has been migrating what will total 18,000 Centrex lines and 190 legacy video conference systems to the Enterprise VoIP network solution. Since April of 2018, DoIT has avoided \$3.5 million in costs by replacing aging technology. The VoIP migration project is expected to be complete in June 2019 with even more cost savings to DoIT customers. The DoIT Enterprise VoIP telecommunications suite of offerings includes Webex Meetings, Webex Teams and Jabber, and allows agencies to choose the right custom combination of services to meet their business needs.

DolT FYIs and Reminders

DoIT- ICN was once again a lead presence at the Illinois Computing Educators (ICE) 2019 Conference in Schaumburg this week. DoIT workshop participation centered around cybersecurity and associated services offered by DoIT-ICN. For more details, link to the press release.



<u>Special Note</u>: The DolT Digest is moving to an every other week schedule, with our next edition coming on Friday, March 15th. We thank our readership for their continued support!